



Complaint Form

Issyed on: (town):
Tracking nr:
Packing list or Invoice nr:
Company name:
Name and surname (of a person issuing a complaint):
Phone number:
E-mail:
Collection date:
Date of noticing the incompatibility:
Product name (position nr from packing list or invoice):
Description:

Request:

- Product exchange,
- Product return (with credit note)
- Other:

Signature

The Customer Service Department is obliged to provide information on the complaint status within:

- 14 days after receiving the complaint, if the complaint refers to a mistake made while issuing the goods by Eurosystem Polska Sp. Z o.o. Sp.K
- 30 days after receiving the complaint, if there was damage caused during transport

The seller is obliged to inform the Buyer about the Complaint result. **Customer service - biuro@eurosystempolska.pl, tel.: +48 77 427 13 60**

GTC available at www.eurovent.de